FAQ for Marquee Anniversary Virtual Party

S/N	Question	Response
1.	Why is the event hosted on two platforms instead of one?	Marquee Singapore has decided to host the event on two platforms, Zoom and Twitch, to give party-goers a great viewing experience and, if they wish, to allow them to interact with other party-goers.
		Zoom allows for interaction with other users via the chat function. Additionally it will allow the Marquee team to select lucky participants and contest winners to be featured on screen. Twitch will provide another avenue to view the main DJ performances without the interactive elements.
		Participants who would like the opportunity to be featured on-screen or engage with other users can opt for Zoom. Those interested in viewing the performances only can opt for Twitch.
2.	How many people are able to join this virtual party?	The Zoom platform can host up to 1,000 participants, while Twitch can host up to 600,000 participants at any given time.
3.		Yes, interaction with other party-goers, as well as the Marquee team, can be done on Zoom via the chat function.
	Can I interact with other users and the Marquee team, or leave live comments on the platform?	However, please note that we do not tolerate the use of profanities or any form of online abuse. We will not hesitate to remove users who behave inappropriately during the event.
4.	Do I have to pay to join this event?	The Marquee Anniversary Virtual Party is free for the public.

5.	Will the event be recorded?	Yes, please note that by joining the event on the Zoom platform, guests are entering a space where screen grabs, audio and video recording may occur. Photographs, video and audio recordings of guests may be used by Marina Bay Sands, Marquee or their representatives for promotional, marketing or advertising purposes, including publishing such photographs or recordings on publicly available websites and social media, without any remuneration. If you do not wish to be recorded, please join the party on the Twitch platform instead.
6.	Are there any age restrictions to join the virtual party?	Yes, participants need to be 18 and above in order to participate. By joining the event, you warrant that you meet the minimum age requirements.
7.	How are the winners for the DIY Headdress and TikTok challenge chosen?	Winners for both challenges are selected by the Marquee team and will be chosen based on the most creative submissions. We encourage contestants to include elements inspired by or related to Marquee Singapore, and/or use its motifs to give them an added edge. We encourage participants to view the full list of terms and conditions here: https://bit.ly/DIYHeaddressTCs https://bit.ly/TikTokDanceTCs
8.	When will the winners be announced and how will they be featured on the event day?	The Instagram handles of the winners of both the DIY Headdress and TikTok challenges will be announced in the respective comment sections of each challenge's post (on Marquee Singapore's Instagram @marqueesingapore) on 22 May. They will be contacted thereafter by Instagram private message on the prize collection process.
9.	Which platform is best to view the event? What is the main difference between both platforms?	Both platforms allow party-goers to view the performances by the DJs. However, Zoom allows users to interact with each other via its chat function.
10.	Is this party better viewed on mobile phone or on a desktop computer/laptop?	We recommend viewing the event on a desktop computer, laptop or television screen for an optimized viewing experience.

11.	Do I need to register for an account on either Zoom or Twitch to participate in the event?	No, but if you would like to interact with other party-goers, a Zoom account will have to be created prior to the event.
12.	How do I get a Zoom or Twitch account?	You can create an account via the following links: https://zoom.us/signup https://www.twitch.tv/signup
13.	Do I need a password to gain access to this event?	No password is required for this event.
14.	What time does the event start?	9pm, 22 May, Singapore time
15.	How long is the event?	4 hours
16.	Can I request for songs from the DJ?	We are unable to take song requests for the DJs during this event.
17.	Are the performances live or pre- recorded?	Part of the event is live while some parts are pre- recorded to ensure an optimised viewing experience.
18.	Can I send the DJ virtual gifts?	Virtual gifts for the DJs are not possible, but we encourage party-goers to leave a comment Zoom's chat box to show your appreciation or chat with other party-goers.
19.	What is the Appreciation Hour and how do I participate from home?	The Appreciation Hour is a special segment to show gratitude towards the front line workers and unsung heroes during this difficult period. We encourage party-goers to participate by raising a toast during the event.
20.	Can we still view the performances online after the event is over?	Yes, Marquee Singapore will be posting a post- party recap video on its social media channels after the event.